



## Major incident in Southport



Monday 29 July was an extremely difficult day for the community of Southport and many of our staff who responded to the incident, alongside Police and Fire Service colleagues.

This was a particularly shocking and upsetting incident and when faced with such a scene, it takes strength and bravery to put emotions aside to work to save as many lives as possible. We absolutely recognise and appreciate those colleagues who were directly involved, and they are being offered specialist support.

On Tuesday 30 July, our staff responded to a separate disturbance within Southport which required a high number of our resources, including 10 ambulances, on-call doctors, and our hazardous area response team (HART).

NWAS worked collectively with other emergency service colleagues and worked extremely hard to respond to the disturbance. NWAS stood down from major incident at 01:25 on Wednesday 31 July.

Our thoughts are with the Southport community during this time, and those who have tragically lost loved ones from the incident that took place on Monday 29 July.

## Where are we in August?

We want to be as visible as we can be so that the general public can locate us and tell us about their experiences. In the North West, you can find us at the following pop-up events and informational days.

- 999 Day - Thursday 01 August
- Pride by the Harbourside- Saturday 03 August
- Manchester Caribbean Carnival - Saturday 10 August
- African Cultural event - Saturday 10 August
- Chester Pride - Saturday 17 August

## Get involved!



### Patient and Public Panel (PPP)

Our Patient and Public Panel have over 289 volunteers already supporting improvements at NWAS. If you would like to contribute by sharing your lived experiences to help improve our ambulance service and become a member of our Patient and Public Panel, please do not hesitate to get in touch: [Patient.Panel@nwas.nhs.uk](mailto:Patient.Panel@nwas.nhs.uk)

### Patient stories

If you or your family have any feedback or experience that you would like to share, we would like to hear from you! Please get in touch: [Talk.tous@nwas.nhs.uk](mailto:Talk.tous@nwas.nhs.uk)

### Patient Engagement Team

Just a reminder that the Patient Engagement Team are always happy to come and speak to your organisation, group or forum to share NWAS updates. This can be done virtually on MS Teams, Zoom, or in person. If you would like a visit, please do not hesitate to contact us at: [Talk.tous@nwas.nhs.uk](mailto:Talk.tous@nwas.nhs.uk)