



DEAF FIRST RESPONDER

A service in Stockport and surrounding areas supporting Sign Language users and frontline healthcare professionals. Supporting prompt effective treatment in emergency situations.

- 24-hour phone, text and facetime – first point of contact for
 - Sign Language users -British Sign Language and Sign Supported English
 - Frontline healthcare providers - paramedics, A&E staff, anyone supporting a deaf person in an emergency.
- Someone with good sign language skills to attend in person within two hours to provide support in person:
 - Provide company and reassurance, contact family members or offer other practical help
 - Provide basic deaf awareness information to help staff better support the deaf person – including an information pack with tips and do's and don'ts, contact numbers for the contracted interpreter agency, flash cards etc
 - Help to book a sign language interpreter so that nursing and medical staff can communicate effectively and improve patient outcomes
- Follow up with local services to ensure ongoing support for the deaf person.

You can also call BSL 999. Download the app on your phone.
<https://999bsl.co.uk/>

Deaf First Responder is a project of Walthew House, registered charity: 1167749, registered company 09306241. For further information contact: 0161 480 2612
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